

# IBEW/NECA Sound & Communications Health & Welfare Plan Workshop February 22, 2025



Thank you for joining us today, Please make sure to **mute yourself upon entry**.

# Health & Welfare Plan

# Agenda Items

- Insurance Benefits
  - Eligibility Rules
- Medical Plan Options
  - > Open Enrollment
- > Other Benefits
  - > Anthem Blue Cross Dental
  - Vision Service Plan
  - > Optum
- Short Term Disability
- > HRA Information
- > Questions and Answers

# **United Administrative Services**

6800 Santa Teresa Blvd. Suite 100 San Jose, CA 95119 (408) 288-4400

Name	Email	Phone
Sandy Stephenson, Account Executive	sstephenson@uastpa.com	(408) 288-4440
Shandy Grace, Admin Technician	sgrace@uastpa.com	(408)288-4452
Jo-Ann Rashid, HRA	jrashid@uastpa.com	(408) 288-4493
Teresa Dickerson, STD & Life Technician	tdickerson@uastpa.com	(408) 288-4507
Charlene Turnbough, Medical Claims	cturnbough@uastpa.com	(408) 288-4488

 - 1		
	hc	ite
 $\Lambda =$		

www.soundcommbenefits.com

# Insurance Benefits

## **ELIGIBILITY**

- The H & W rate per hour that your employer will be sending in is attached. Depending on what classification you are, the rate may vary.
- It takes \$1954.00 per month for your insurance coverage.
- To be first insured, you must work a minimum of **131 hours** (*depending on your classification*) to have coverage two months later.
  - Example: If you work at least 131.00 hours in January, your H&W benefits will become effective March 1<sup>st</sup>. Then it will take 131.00 hours (Depending on your classification) per month to keep your benefits going. Any hours over the 131.00 will accumulate in your dollar bank, and if you are short hours, it will be pulled from your dollar bank, assuming there are dollars to pull. You can accumulate a *maximum of 9 months* in your reserve bank.
- There are two medical options available to you: Anthem Blue Cross PPO Plan or Kaiser HMO Plan. If you choose the PPO Blue Cross Plan, you will have a prescription plan called MaxorPlus. If you choose Kaiser, you will use Kaiser for your prescriptions.

# **ELIGIBILITY RULES &**

#### **CONTRIBUTION RATES**

- Skip Month Eligibility (ex: January Hours apply to March Eligibility)
- H & W Contribution \$14.95 per hour needs 130.75 hours per month to be insured
- H & W Contribution \$14.45 per hour (Local 340) needs 135.50 hours per month to be insured
- H & W Contribution \$13.55 per hour (332 Material Handlers) needs 144.50 hours per month to be insured
- H & W Contribution \$14.00 per hour (332 Residentials) needs 139.75 hours per month to be insured
- H & W Contribution \$15.00 per hour (6 Material Handlers) needs 130.50 hours per month to be insured
- Monthly Charge Off is \$1,954.00 for all classifications which equates to 131 hours.
- Maximum Reserve Bank is \$17,586.00, which is nine (9) months.

# IBEW / NECA SOUND & COMMUNICATIONS HEALTH & WELFARE PLAN 2025 Medical Plan Options Benefit Summary

Two Medical plan options are offered: 1) The Trust Self-Funded Medical Indemnity Plan (a PPO Plan) and 2) Kaiser Permanente (an HMO Plan). With two options, you are able to select the plan that works best for your needs.

	MED	DICAL	
DIAN FEATURES	TRUST SELF-FUNDED M	1EDICAL INDEMNITY PLAN	KAISER HMO PLAN
PLAN FEATURES	IN-NETWORK	Out-of-Network	Group #919
Provider Network	Anthem Blue Cross PPO	Use Any Provider	Kaiser Permanente
Network Service Area	Calif	ifornia	California
Who Provides Care / Provider Choice	PPO network provider.	Note: If you are referred to an out-of-network provider by an in-network provider,	
Calendar-Year Deductible	\$100 per person, up to \$300 per family	\$100 per person, up to \$300 per family	None
Calendar-Year Out-of-Pocket Maximum for Covered Expenses	\$2,500 per person, up to \$5,000 per family	No out-of-pocket maximum. You are responsible for 20% of <u>ALL</u> expenses.	\$1,500 per person, up to \$3,000 per family
Medical Plan Annual Maximum	Unli	Unlimited	
Medical Plan Lifetime Maximum	Unli	Unlimited	
Eligibility Age Limits for Dependent Children	Under	Under age 26.	
Preauthorization Requirements	Your physician is responsible for obtaining any required preauthorization through Anthem Blue Cross.	You or your physician must contact Anthem Blue Cross at least seven days before:  • Hospital admission  • Use of outpatient facility  • Certain diagnostic procedures  • Outpatient surgery	All preauthorizations must be coordinated through your Kaiser primary care physician.

	MEDICAL		
	TRUST SELF-FUNDED MEDICAL INDEMNITY PLAN		KAISER HMO PLAN
PLAN FEATURES	IN-NETWORK	Out-of-Network	Group #919
Benefits for Most	After calendar-year deduc	ctible is applied, plan pays:	You pay a \$15 copay per visit.
Covered Services	80% of Anthem Blue Cross negotiated rate except for inpatient Hospital charges.	80% of usual, customary and reasonable charges.	No benefits are payable at non- Kaiser facilities, except in case of
	90% of Anthem Blue Cross negotiated rate for inpatient Hospital charges.	No out-of-pocket maximum. You are responsible for 20% of <u>ALL</u> expenses.	emergency.
Preventative Care Benefits – Preventative Physical Exams	Plan pays 100% of eligible expenses for annual preventative physical exam in an Anthem Blue Cross network provider doctor's office. Refer to Summary Plan Description.  No deductible applies.	Limited out-of-network benefits.	Plan pays 100%.  Annual routine physical examinations for employment, sports, college entrance, etc. not covered.
Well Baby Care	Plan pays 80% of Anthem Blue Cross negotiated rate up to 8 well baby visits. (Infants through age 36 months) No deductible applies.	Limited out-of-network benefits.	Plan pays 100%. (Infants through age 23 months)
Immunizations and Vaccinations	100% of eligible expenses for adults and children for physician recommended immunizations and vaccinations.	Limited out-of-network benefits.	Plan pays 100%.  For children under 2 years of age, refer to Well Baby Care.
Diagnostic Test (X-Ray, Blood Work)	Plan pays 100% of Anthem Blue Cross PPO network provider services. Calendar-year deductible is waived.	Plan pays 80% of usual, customary and reasonable charges after calendar-year deductible is applied.	Plan pays 100%.
Imaging (CT / PET scans, MRI's)	Plan pays 80% of Anthem Blue Cross negotiated rate.	Plan pays 80% of usual, customary and reasonable charges after calendar-year deductible is applied.	Plan pays 100%.
Infertility Treatment	No benefit provided.		Limited benefits. Contact Kaiser for specific coverage.

All information contained in this benefit summary has been designed to give you a general overview of the Medical plan options and the Medical benefits provided effective January 1, 2025. It does not, however, attempt to explain all the details, provisions, limitations, restrictions and exclusions of the Plan's Medical benefits. The Board of Trustees reserves the right to change or terminate the Plan or specific provisions of the Plan at any time. If there is any conflict between this benefit summary and the Plan's Summary Plan Description (SPD), the SPD prevails. For additional information about the Plan's benefits, please contact the Plan Administrator, United Administrative Services: (408) 288-4452 or toll-free, 1-800-541-8059.

	MEDICAL		
	TRUST SELF-FUNDED MEDICAL INDEMNITY PLAN		KAISER HMO PLAN
PLAN FEATURES	IN-NETWORK	Out-of-Network	Group #919
Inpatient Hospital and Outpatient Facility	After calendar-year dedu	After calendar-year deductible is applied, plan pays:	
Services	90% of Anthem Blue Cross negotiated rate; calendar-year deductible is waived when admitted to an in-network inpatient facility.	80% of usual, customary and reasonable charges.	you pay \$100 copay per admission.
	See preauthorization requirements.	No out-of-pocket maximum. You are responsible for 20% of <u>ALL</u> expenses.	Outpatient – Plan pays 100% after you pay \$15 copay per procedure.
Emergency Room Facility Charges	Plan pays 80% of Anthem Blue Cross negotiated rate.	Plan pays 80% of usual, customary and reasonable charges after calendar-year	Plan pays 100% after you pay \$100 copay. Copay is waived if you are
	No deductible applies.	deductible is applied.	admitted to hospital as inpatient.
Urgent Care Center Services	After calendar-year dedu	ctible is applied, plan pays:	Plan pays 100% after you pay \$15
	80% of Anthem Blue Cross negotiated rate.	80% of usual, customary and reasonable charges.	copay.
Ambulance	After calendar-year deductible is applied, plan pays:		Plan pays 100%.
	80% of Anthem Blue Cross negotiated rate.	80% of usual, customary and reasonable charges.	
		No out-of-pocket maximum. You are responsible for 20% of <u>ALL</u> expenses.	
Chiropractic and Acupuncture Services	After calendar-year dedu	ctible is applied, plan pays:	You pay a \$15 copay per visit for up
	80% of Anthem Blue Cross negotiated rate up to 20 visits per calendar year.	80% of usual, customary and reasonable charges up to 20 visits per calendar year.	to 30 visits per calendar year.
		No out-of-pocket maximum. You are responsible for 20% of <u>ALL</u> expenses.	
Physical Therapy (PT),	After calendar-year deductible is applied, plan pays:		You pay a \$15 copay per visit.
Occupational Therapy (OT) and Speech Therapy (ST)	80% of Anthem Blue Cross negotiated rates.	80% of usual, customary and reasonable charges.	
		No out-of-pocket maximum. You are responsible for 20% of <u>ALL</u> expenses.	

	MED		
	MENTAL HEALTH	BENEFIT	
	TRUST SELF-FUNDED MI	EDICAL INDEMNITY PLAN	KAISER HMO PLAN
PLAN FEATURES	IN-NETWORK	Out-of-Network	Group #919
Calendar Year Deductible	\$100 per person, up to \$300 per family		
Calendar-Year Out-of-Pocket Maximum	\$2,500 per person,  No out-of-pocket maximum. You are responsible for 20% of <u>ALL</u> expenses.		\$1,500 per person, up to \$3,000 per family
Mental / Behavioral Health Inpatient Services	Unlimited days based on medical necessity.  Plan pays 90% of Optum Health's negotiated rates after calendar-year deductible is applied.	Unlimited days based on medical necessity.  Plan pays 80% of usual, customary and reasonable charges after calendar-year deductible is applied.	You pay \$100 copay per admission at Kaiser facilities.
Mental / Behavioral Health Outpatient Services	Unlimited visits based on medical necessity.  Plan pays 80% of Optum Health's negotiated rates after calendar-year deductible is applied.	Unlimited visits based on medical necessity.  Plan pays 80% of usual, customary and reasonable charges after calendar-year deductible is applied.	You pay \$15 copay per visit (individual basis) or \$7 copay per visit (group basis) at Kaiser facilities.

SUBSTANCE ABUSE BENEFIT			
PLAN FEATURES	TRUST SELF-FUNDED MEDICAL INDEMNITY PLAN		KAISER HMO PLAN
PLAN FEATURES	IN-NETWORK Out-of-Network		Group #919
Substance Abuse Disorder	After calendar-year deduct	After calendar-year deductible is applied, plan pays:	
Outpatient Services	Unlimited visits based on medical necessity.	Unlimited visits based on medical necessity.	(individual basis) or \$5 copay per visit
	Plan pays 80% of Optum Health's negotiated rates after calendar-year deductible is applied.	Plan pays 80% of usual, customary and reasonable charges after calendar-year deductible is applied.	(group basis) at Kaiser facilities.
Substance Abuse Disorder	After calendar-year deduct	After calendar-year deductible is applied, plan pays:	
Inpatient Services	Unlimited days based on medical necessity.	Unlimited days based on medical necessity.	Kaiser facilities.
	Plan pays 90% of Optum Health's negotiated rates after calendar-year deductible is applied.	Plan pays 80% of usual, customary and reasonable charges after calendar-year deductible is applied.	

	MEDIC	MEDICAL		
	TRUST SELF-FUNDED MED	ICAL INDEMNITY PLAN		
PLAN FEATURES	IN-NETWORK	OUT-OF-NETWORK	KAISER HMO PLAN Group #919	
Prescription Drugs	Retail Drugs (up to 30-day supply) –		Retail Drugs (up to 30-day supply) –	
	Only at participating pharmacies		Only at Kaiser pharmacy	
	● Generic – You pay \$10 copay.		• Generic – You pay \$10 copay.	
	• Preferred Brand – You pay 20%; \$15 mini	• Preferred Brand – You pay 20%; \$15 minimum up to a \$25 maximum copay.		
	• Non-Preferred Brand – You pay 30%; \$30 copay.	<ul> <li>Non-Preferred Brand – You pay 30%; \$30 minimum up to a \$75 maximum copay.</li> <li>Mail Order Drugs (up to 90-day supply) –</li> <li>Only through Postal Prescription Services (PPS)</li> </ul>		
	Mail Order Drugs (up to 90-day supply) –			
	Only through Postal Prescription Services (			
	• Generic – You pay \$20 copay.		• Brand – You pay \$50 copay.	
	• Preferred Brand – You pay 20%; \$40 mini	mum up to a \$75 maximum copay.	Not all drugs are available through mail order.	
	• Non-Preferred Brand – You pay 30%; \$75 copay.	<ul> <li>Non-Preferred Brand – You pay 30%; \$75 minimum up to a \$150 maximum copay.</li> <li>Some drugs require preauthorization.</li> <li>Medical plan deductible and coinsurance amounts do not apply to this benefit feature.</li> </ul>		
	Some drugs require preauthorization.			

All information contained in this benefit summary has been designed to give you a general overview of the Medical plan options and the Medical benefits provided effective January 1, 2025. It does not, however, attempt to explain all the details, provisions, limitations, restrictions and exclusions of the Plan's Medical benefits. The Board of Trustees reserves the right to change or terminate the Plan or specific provisions of the Plan at any time. If there is any conflict between this benefit summary and the Plan's Summary Plan Description (SPD), the SPD prevails. For additional information about the Plan's benefits, please contact the Plan Administrator, United Administrative Services: (408) 288-4452 or toll-free, 1-800-541-8059.

#### PROVIDER CONTACT INFORMATION

	TRUST SELF-FUNDED MEDICAL INDEMNITY PLAN	KAISER HMO PLAN GROUP #919
Member / Customer Service Phone, Email	United Administrative Services (Plan Administrator)	1-800-464-4000
	(408) 288-4452 1-800-541-8059	www.kaiserpermanente.org
	www.soundcommbenefits.com	
	Anthem Blue Cross Preferred Provider Organization (PPO)	
	(Refer to Group #170016) (408) 288-4452	
	1-800-541-8059	
	www.anthem.com/ca	

VISION SERVICE PLAN	OPTUMHEALTH (Mental Health, Substance Abuse, EAP Provider)	ANTHEM BLUE CROSS DENTAL PPO
1 900 977 7105	1 077 225 2267	(408) 288-4400
1-800-877-7195	1-877-225-2267	1-800-541-8059
www.vsp.com	www.optum.com	www.anthem.com/ca

MAXORPLUS (PHARMACY BENEFIT MANAGER)	MXP Pharmacy (Mail Order Rx)
1-800-687-0707	1-800-687-8629
www.maxorplus.com	www.maxorplus.com

# **OPEN ENROLLMENT**

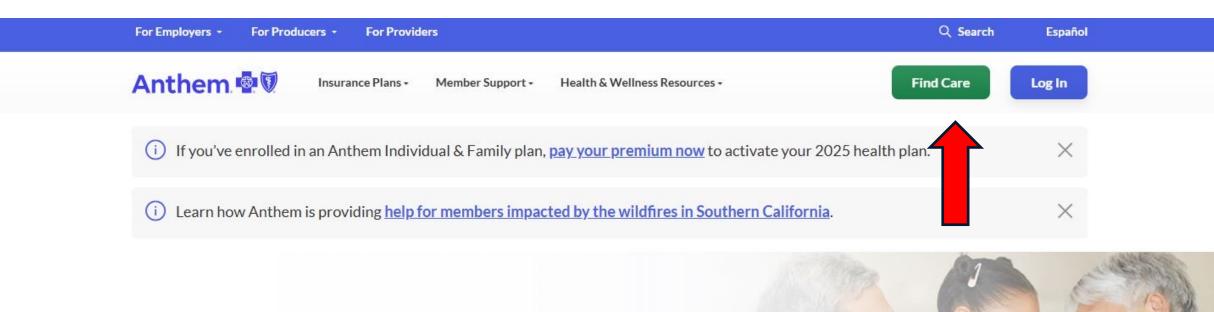
- Open Enrollment is every November/December for an effective date of January 1<sup>st</sup>.
- Add eligible dependents such as a Spouse, registered Domestic Partner, or Child(ren).
- To add dependents, a Marriage Certificate or Registered Domestic Partner Certificate is required for adding a Spouse/Domestic Partner. A Birth Certificate is required for adding a child dependent.

# Other Benefits

# **DENTAL**

- Anthem Blue Cross Dental PPO
- Pays up to \$1,500.00 per eligible member/dependent per calendar year
- Annual deductible of \$25.00 per person per calendar year
- Recommended to choose a dental provider in the Anthem Blue Cross network. See next slides to choose a dental provider.

# STEP 1: Go to www.anthem.com and click Find Care



### New Members, Welcome to Anthem

It's good to have you.

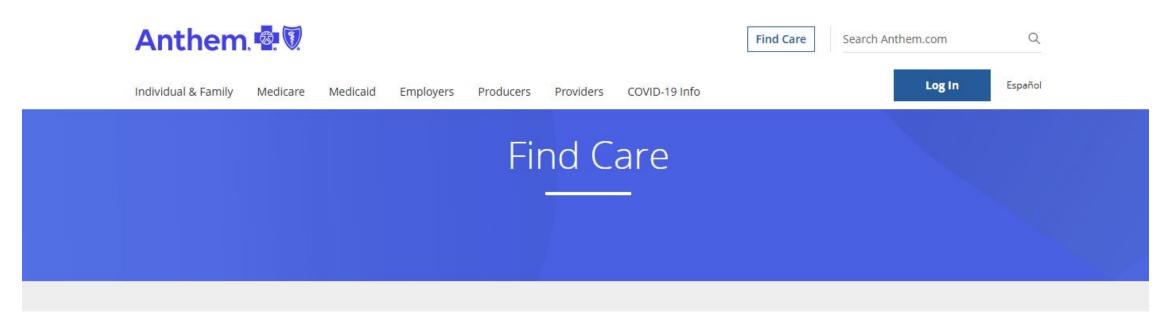
Register today to access your digital ID card, find doctors in your plan, review claims, and more!

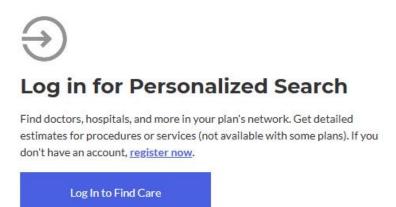
Register now

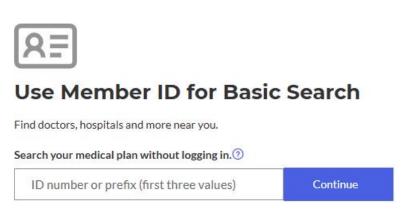
Already registered? Log in



# STEP 2: Click Basic Search as a Guest







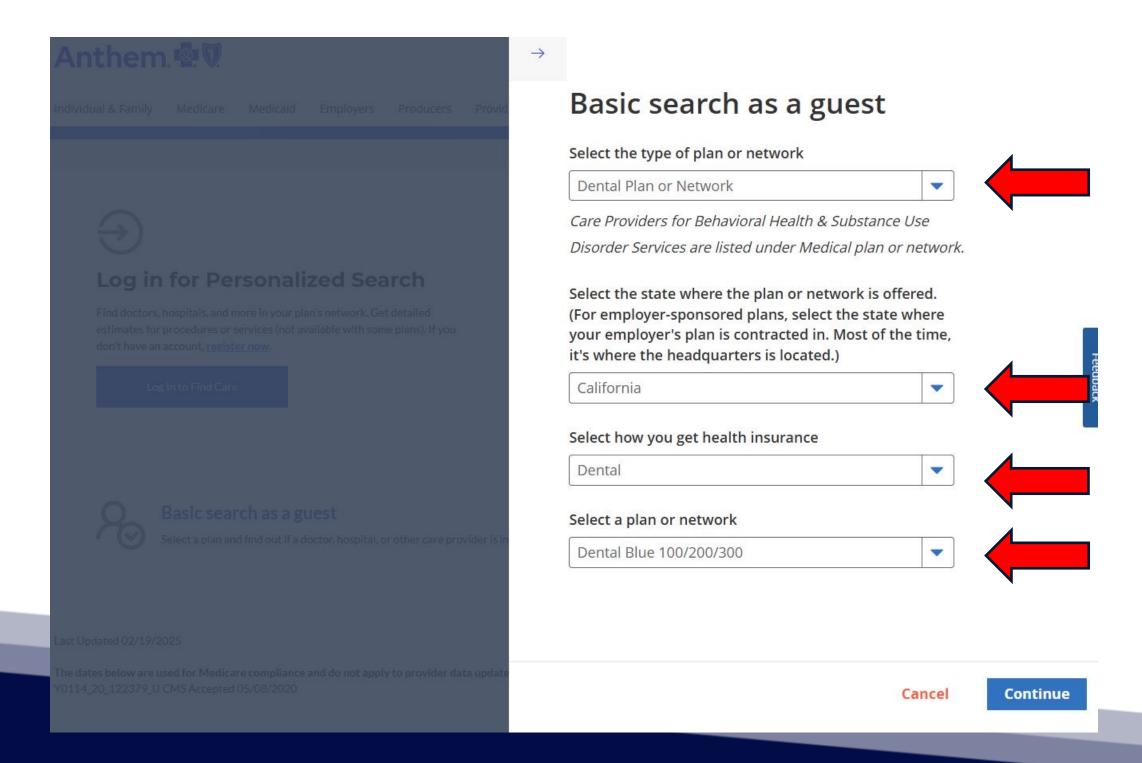




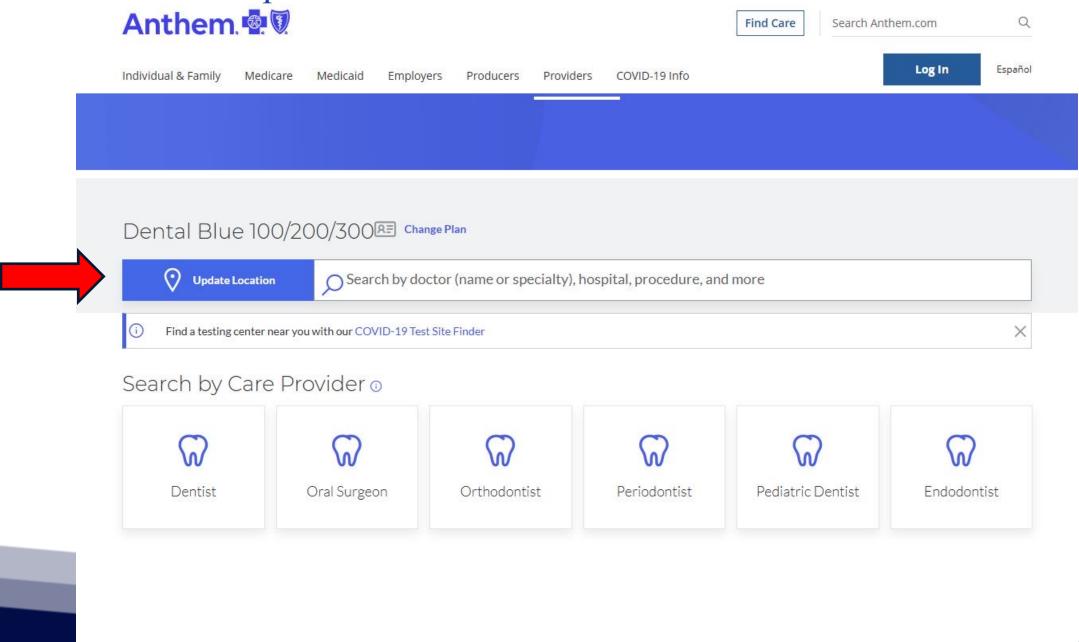
Basic search as a guest

Select a plan and find out if a doctor, hospital, or other care provider is in-network.

# STEP 3: Fill out the sections as presented below



STEP 4: Update Location with City/State/or Zip Code and then either use the search bar for your preferred criteria OR use the Search by Care Provider options.



Last Updated 02/19/2025

# **VISION**

- Your Vision benefits are with Vision Service Plan (VSP)
- Attached is a summary of benefits for your review.
- Also, the benefits website has all of the benefit information: <a href="www.soundcommbenefits.com">www.soundcommbenefits.com</a>



#### Your VSP Vision Benefits Summary

Welcome to VSP® Vision Care. Your VSP vision benefit offers you the best in eyecare and eyewear.

Personalized Care. A VSP doctor provides personalized care that focuses on keeping you and your eyes healthy year after year. Plus, when you see a VSP doctor, you'll get the most out of your benefit, have lower out-of-pocket costs, and your satisfaction is guaranteed.

Eyewear. Choose the eyewear that's right for you and your budget. From classic styles to the latest designer frames, you'll find the eyewear that's right for you and your family.

Choice of Providers. With open access to see any eyecare provider, you can see the one who's right for you. Choose a VSP doctor or any other provider.

#### Using your VSP benefit is easy.

- Find the right eyecare provider for you. To find a VSP doctor, visit vsp.com or call 800.8777195.
- Review your benefit information. Visit vsp.com to review your plan coverage before your appointment.
- At your appointment, tell them you have VSP. There's no ID card required.

That's it! We'll handle the rest—there are no claim forms to complete when you see a VSP doctor.

For your complete benefit description, visit vsp.com or call 800.877.7195.

IBEW/NECA Sound & Communication

(Effective 1/1/25) and VSP provide you an affordable eyecare plan.

Doctor Network......VSP Signature

#### Your Coverage with a VSP Doctor

#### Well/ision Exam<sup>®</sup> focuses on your eye health and overall wellness

\$10.00 copay .....every 12 months

#### Prescription Glasses

\$25.00 copay

#### Lenses ..... every 12 months

- · Single vision, lined bifocal, and lined trifocal lenses
- Polycarbonate lenses for dependent children

#### Frame ..... every 24 months

- \$150.00 allowance for a wide selection of frames
- 20% off the amount over your allowance
   OR~

#### Contacts (instead of glasses) .....every 12 months

- Up to \$25.00 copay for your contact lens ex am (fitting and evaluation)
- \$150.00 allowance for contacts

#### **Extra Discounts and Savings**

#### Glasses and Sunglasses

- Average 35 40% savings on all non-covered lens options
- 30% off additional glasses and sunglasses, including lens options, from the same VSP doctor on the same day as your WellVision Exam. Or get 20% off from any VSP doctor within 12 months of your last WellVision Exam

#### Contacts

 15% off cost of contact lens exam (fitting and evaluation)

#### Laser Vision Correction

- Average 15% off the regular price or 5% off the promotional price. Discounts only available from contracted facilities.
- After surgery, use your frame allowance (if eligible) for sunglasses from any VSP doctor

#### Your Coverage with Other Providers

Visit vsp.com for details, if you plan to see a provider other than a VSP doctor.

Exam	Up to \$50.00
Single vision lenses	
Lined bifocal lenses	
Lined trifocal lenses	Up to \$100.00
Frame	
Contacts	

VSP guarantees service from VSP doctors only. In the event of a conflict between this information and your organization's contract with VSP, the terms of the contract will prevail.



# **OPTUM**

- The Plan offers a Members Assistance Program for Substance Abuse and Mental Health Benefits which is administered through "Optum".
- You will need to contact Optum at (877) 225-2267 to get started for any Substance Abuse and/or Mental Health help. You will need to see a provider in the Optum network.

# **BAYSPORT WELLNESS**

- BaySport Wellness Services is a wellness management support service.
- Contact Martha Hagmaier at <u>martha.hagmaier@baysport.com</u> for more information.



# When you're not sure where to start, we're here for you

A side-by-side comparison of two important benefits you have access to

#### MAP

- Benefit provided by your employer, with no need to enroll
- A place to start for in-the-moment support to get you through a challenging life event or everyday concern
- Provides referrals for personal, family or behavioral health concerns that may require clinical care
- Available for all household family members
- No-cost coaching, counseling and therapy visits are available, and the allowed number of visits refreshes for each new issue
- Does not include medication prescription coverage or management

#### MAP provides assistance for life's challenges:

- Managing stress
- · Finding mental health and substance use support
- · Navigating family conflicts and relationships
- Finding care and help for children or elders
- · Connecting with a financial coach
- · Accessing legal services and more

#### Behavioral Health plan

- Benefit provided if you enroll in your employer's health insurance plan (part of the same plan that pays for your medical care)
- Accessed when there is a specific need for care (such as anxiety, depression, substance use, autism and more)
- Provides coverage for clinical treatment (such as talk therapy, in-patient treatment and more) for behavioral health concerns
- Available for covered employees as well as covered dependents
- Coverage for care (such as therapy or in-patient) is tied to health insurance plan benefits
- Can include medication prescribing and/or management

#### Your Behavioral Health plan is a health-related benefit that can help you:

- Connect to an extensive network of providers, whether you need short-term emotional support or ongoing treatment
- Access covered care for specific diagnoses such as depression, anxiety or substance use

#### MAP

#### MAP benefits include:

- 24/7 availability: Get direct access to experienced consultants, 24/7, for personalized support.
- Confidentiality: The information you share will remain confidential in accordance with the law.
- No extra cost: As part of your benefits, MAP is included at no extra cost
- Family support: Your benefit supports you and those in your household.
- Digital support tools and resources: Find out what's recommended for you based on your needs at liveandworkwell.com.
- MAP provides up to 3 counseling and coaching sessions either in person or virtually for each issue or problem at no cost to you. After these visits, additional visit could be covered as a Behavioral Health benefit.
- · Your benefit renews each year.

Your employer will not be notified if you utilize MAP services.

Call MAP services at 877-225-2267.

#### Behavioral Health plan

#### Your Behavioral Health plan benefits include:

- Quality care: Choose from an extensive national network of mental health providers.
- Convenience: Get support online with Virtual Visits.
- Personalized support: Get an individually tailored treatment plan.
- Family support: Your coverage supports you and your covered dependents.
- Digital support tools and resources: Find out what's recommended for you based on your needs at liveandworkwell.com.
- Treatment is provided under insurance coverage and may have limitations based on policy benefits.
- Services are subject to in-network and out-ofnetwork fees, including deductible.
- In-network services are negotiated for lower costs and fees and are reimbursed through your health plan. For out-of-network services, you may pay out of pocket but can submit for reimbursement.

Behavioral Health plan services are confidential in accordance with federal and state laws.

Contact your Behavioral Health plan by calling the number on the back of your insurance card.



To learn more about the specific MAP and Behavioral Health plan benefits available to you, scan the QR code or visit liveandworkwell.com.



To find the right support for you, enter your company access code: IBEWNECAsound

# Short Term Disability

# SHORT TERM DISABILITY

- The Plan offers a Short-Term Disability Plan if you become disabled. This benefit is in addition to State Disability. It pays you a weekly benefit, however, it **does not** give you free medical coverage while disabled.
- Once you become disabled, you will contact our office for an STD application. You will complete your part of the application and have your doctor complete their portion. Once completed, you will send it to our office for processing.
- Once approved, the plan will pay:
  - \$100 per week for the first thirteen (13) weeks
  - \$150 per week for the second thirteen (13) weeks if still disabled
- If you are needing to apply for FMLA, that would be done through your contractor that you are working.
- Please note that worker's comp injuries are excluded from the STD Plan.

# LIFE INSURANCE BENEFIT

- Life Insurance Benefit of \$15,000.00
- Make sure your beneficiary card is updated and on file with UAS.

## **VACATION AND DUES**

- Employer deducts 6% of your gross earnings from your paycheck weekly
- If there is a dues authorization on file, UAS will pay the working dues to your working local and the local dues if you are a member of Local 332, 340, or 595. (340 members should reach out to their Union about change in the vacation dues).
- The remainder of the 6% after dues are paid will go into your vacation account.
- If there is no dues authorization on file, the entire 6% will go into your vacation account.
- There are three (3) ways to collect your vacation funds. If you do nothing, the default is that you will receive a check one time per year in December.
- If you prefer to receive your vacation check quarterly, you need to notify our office.
- The third option is to receive your vacation funds monthly via ACH.
  - The funds will be electronically deposited into your bank account each month around the 10<sup>th</sup> of the month. You will need to contact our office to receive an ACH bank form.

# HRA Information

### HEALTH REIMBURSEMENT ARRANGEMENT (HRA)

- Your Employer sends in a contribution to your HRA account
- All HRA contributions come in at \$.65 per hour
  - \$.50 per hour for Local 340
  - \$.75 per hour for 332 Material Handlers and Residentials

### **FAQS**

- 1. What is a Health Reimbursement Account (HRA)?
  - Health Reimbursement Account (HRA), is an IRS approved, employer funded health plan from which employees are reimbursed tax-free for qualified medical, dental, and vision expenses. It can be used to pay eligible health care costs that are not otherwise covered by the Plan.
- 2. How is the HRA Plan funded?
  - HRA plans can only be funded by employer contributions. Funds are deposited on a Monthly Basis into your account depending on what classification you are.
- 3. Who is eligible to use your HRA benefit?
  - The member, spouse / domestic partner, and children / stepchildren as long as they are enrolled as a dependent under the member's medical plan.
- 4. What can be paid using the HRA Funds?
  - Qualified medical, dental, and vision expenses including some over the counter items. COBRA premiums (other insurance premiums do not qualify)
- 5. What are some examples of eligible expenses?
  - Office visit copays / deductibles, prescription drugs, hearing aids, dental services, orthodontia, dentures, eye exams, prescription glasses, contacts, etc.

### **FAQS CON'T**

- 6. What are some over the counter eligible items?
  - Allergy / sinus medications, cough, cold and flu medications, first aid supplies, pain relievers (Advil, Tylenol, Motrin), Supports / Braces for ankle, knee, wrist, etc.
- 7. What are some examples of non-eligible expenses?
  - Cosmetic procedures, Massage (unless medically necessary), Weight loss programs (unless medically necessary), Fitness programs, gym memberships, marriage counseling, protection plans, teeth whitening / bleaching, payments to collection agencies, etc.
- 8. What are some examples of non-eligible over the counter items?
  - Vitamins / supplements, toiletries, electric toothbrush, teeth whitening products, lotions / moisturizers, etc.
- 9. How do I access my HRA funds?
  - An HRA benefits card is provided to use where accepted or you may file a claim and be reimbursed. You will be required to submit itemized receipts, bills, or invoices for your expenses.
- 10. Why are itemized receipts, bills, or invoices required?
  - Under IRS Regulations, the Plan is required to determine if an expense is an eligible health care expense.
- 11. Is there a time limit on filing/paying for expenses?
  - Yes, you have 12 months from the date of service to either use your HRA benefit card to pay the expense or to submit a claim for reimbursement.
- 12. How do I access my HRA account?
  - Your account information is available online or through a mobile app. You will be provided with your personal login information to access your account when you become eligible for benefits.
- 13. Who should I contact for more information?
  - Please contact your administrator: Jo-Ann Rashid (408) 288-4493 <u>jrashid@uastpa.com</u> or Teresa Farias (408) 288 -4460 <u>tfarias@uastpa.com</u>

# Eligible vs Non-Eligible Items

# Eligible Items include:

### Medical

- Copays/ Coinsurance
- Alcoholism and Drug Addiction Treatment
- Hearing Exams/ Hearing Aids
- Physical Therapy
- Acupuncture/ Chiropractic
- Office Visits/ Exams
- Medically Necessary Surgery
- Prescription Drugs
- Vaccinations/ Immunizations

- Labs/ X-Rays
- Medical Specialist
- Ambulance Services
- Counseling (marriage counseling excluded)
- Durable Medical Equipment (ex. Crutches, Wheelchair, Hospital Bed, Prosthesis)
- Arches/ Orthopedic Shoes
- Abdominal/ Back Support
- Medical Alert Bracelet/ Necklace

<sup>\*</sup>A full list of eligible and non- eligible items can be found under Tools & Support in your HRA online account

# Eligible vs Non-Eligible Items

# Eligible Items include:

# **Dental Services**

- Exams/ Teeth Cleaning
- Dental X-Rays
- Dentures
- Extractions
- Fillings
- Orthodontia/ Braces
- Oral Surgery
- Gum Treatment

# Vision Services

- Eye Exams
- Eyeglasses
- Prescription Sunglasses
- Prescription Safety Glasses
- Contact Lenses
- Laser Eye Surgery
- LASIK Surgery/ Radial Keratotomy

# Eligible vs Non-Eligible Items

### Over the Counter Eligible Items that require itemized receipt:

- > Allergy/ Sinus Medications
- Cough, Cold and Flu Medication
- Feminine Hygiene Products
- First Aid Supplies
- Gastrointestinal Aids
- Heating Pads/ Hot Water Bottles
- Heat Wraps/ Ice Packs
- Nasal Sprays for Congestion

- Pain Relievers (ex. Advil, Tylenol, Motrin)
- Pre-natal Vitamins
- Supports/ Braces (ex. Ankle, knee, wrist)
- Health Monitors (ex. Thermometers, blood Pressure Cuff)
- Denture Adhesive
- Contact Lens Solution

<sup>\*</sup>A full list of eligible and non-eligible items can be found under Tools & Support in your HRA online account

# Eligible vs Non-Eligible Items Non-Eligible Items include:

- Baby Diapers/Diaper Service
- Cosmetic Surgery/Procedures
- Cosmetics
- Dancing/Exercise/Fitness Programs
- > Deodorants
- > Electrolysis
- Face Creams/Lip Balms/Lotions/Moisturizers
- Hair Loss Medication/ Hair Removal Products/ Hair Transplants
- > Health Club Diets
- Insect Repellants
- Marriage Counseling
- Maternity Clothes
- Mouthwashes

\*A full list of eligible and non-eligible items can be found under Tools & Support in your HRA online account

- Personal Trainers and Exercise Equipment
- > Shampoos
- Soaps
- Sport Energy Liquids, Bars, Etc.
- Stay Awake Aids (Toothpaste No Doz)
- > Suntan Lotion
- Swimming Lessons
- Teeth Whitening Products/Teeth Whitening or Bleaching
- > Toiletries
- > Toothbrush/Toothpaste
- Vitamins or Nutritional Supplements
- > Wrinkle Reducers

This is just a quick overview of your benefits. Please visit the benefits website at soundcommbenefits.com.

Below is a list of names and numbers at UAS (United Administrative Services) that you can call or email with questions:

#### **General Eligibility or Benefit questions:**

Shandy Grace 408 288-4452

sgrace@uastpa.com

#### **HRA** questions:

Jo-Ann Rashid or Teresa Farias 408 288-4493 408 288-4460

<u>jrashid@uastpa.com</u> <u>tfarias@uastpa.com</u>

#### **Short Term Disability or Life Insurance questions:**

Teresa Dickerson

408 288-4507

tdickerson@uastpa.com

#### My contact information is:

Sandy Stephenson 408 288-4440

sstephenson@uastpa.com

# Q & A